

Well, sometime if you drop from your car and take JANMARG bus as Narendra Modi did, you will realize how citizens of Ahmedabad have welcomed the project compared to Delhi and Pune BRTS!

AJL executives Akhilesh Brahmhatt and Nimesh Patel take you to the control room located at Municipal Corporation office in Usmanpura. Control room is well advanced equipped with latest computers and GPS system. BRTS system is totally being controlled from here. Chand Shekh, Hardip Dave, Sani Prajapati or whoever employee sitting in the control room can let you know that which bus is running where! Even they can show you its speed also! All these can be done by just a one click on mouse! If they find the bus which is specially designed for JANMARG is running by over speed they will immediately inform the supervisor authority and finally driver will get the instruction to control the speed. With sitting capacity of 34 and standing capacity of 46 passengers, these buses are having GPS system installed in it. Through Passenger Information System you would come to know about the station. There will be an announcement in English, Hindi and in Gujarati too.

All JANMARG bus stops are having automatic system. Doors will open only when the bus arrive in a perfect position. Both the doors of bus and bus stop will match and will open automatically. Buses have 900 mm height so bus stop's height is also 900 mm. Technically it is called high floor buses. Initially one bus stop near GMDC was constructed at lower height but later on it was reconstructed.

You can board in the bus by purchasing ticket from bus stop only. There is no conductor in JANMARG buses. You can travel anywhere in the city from 2 rupee to 16 rupee! Not only that, there is a special space for handicap passenger traveling with wheelchair. Floor of the bus stop is design specially that blind people can easily walk through in. If there any fault happen in the system at bus stop, complain will be immediately registered in control room. Around 241 retired army men are recruited to control the traffic at crossroads and to issue the tickets at bus stops. Bank collects cash everyday from bus stops and the money is being deposited in AJL's account directly. In short, authorities have optimum use of IT applications.

Added to that, many new features like parking for private vehicles, cycle track, foot over bridge, elevated bus corridor for high density area will be added shortly, said commissioner I. P. Gautam.

Interestingly, majority of JANMARG work is being done by outsourcing the job work. AJL has only 10 to 12 people staff! Bus contractors run buses of their own and they get 34 rupee per km from AJL. All responsibilities including maintenance of buses are born by operators. Operation and maintenance work of bus stops is on contract bases. Even control room operation is also given to the contractors. Plus point of to outsource the job is that if you are not satisfied