Roll out Process for CSPs in States

Sensitisation Workshop cum Regional Conclave
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Structure of the Presentation

• What is CSP Strategy? Benefits emphasis on Septage Management and other waste (Solid/Biomedical)

• Elements of CSP (Focus on Capacity Building)

• Process of CSP strategy – Steps

• CSP implementation through Capacity Building- Steps

• What does CSP achieve
Experiences from sanitation sector in cities

• Lack of a well designed planning process, a city-wide and systemic perspective, partial data sets.
• Lack of attention towards institutional, financial and social aspects of technological choices.
• More points

Need for CSP

CSP details out how to plan and deliver sanitation outcomes of the city defined in NUSP to ensure a well collaborated approach engaging all relevant stakeholders.
What is CSP Strategy with special reference to Septage Management

• The City Sanitation Plan was introduced by NUSP as a city-wide vision document for the sanitation sector.

• Complete understanding of current sanitation situation in your city

• Understands urban sanitation as a system beyond toilets.

• Getting your stakeholders on board and raise awareness for sanitation

• Policy Framework: NUSP, SBM, Smart Cities, AMRUT

• Not only an investment plan – but planned approach towards city wide sanitation
CSP as a Framework

Support dimensions

- Governance and institutional framework
- Capacity building
- Inclusiveness
- Financial sustainability
- Technology options

Components

- Access to toilets
- Wastewater management
- Storm water management
- Water supply
- Solid waste management

Baseline

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Source: CSE-GIZ: Introducing city sanitation plan: Practitioner’s manual
Elements to be included in CSP

CSP details out how to plan and deliver the sanitation services in the city.

1. Technical Options for addressing sanitation issues/gaps
2. Financial sustainability and institutional requirements
3. Awareness generation and community participation
4. Reaching to the Un-Served and poor households
5. Regulatory/legal requirements
6. Planning and Financing
7. Capacity Building & Training
8. Implementation management
9. Monitoring & evaluation and supervision

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Steps in CSP process

**Initiating CSP**
- Stakeholder mapping
- Constitution of CSTF
- CSTF to kick start the process of CSP preparation

**Preparation of Status Report**
- Baseline data collection e.g.
  - City profile
  - Water supply
  - Wastewater
  - Solid waste
  - Storm water
  - Access to toilets etc.
- Review baseline to identify data gaps

**Draft CSP**
- Data analysis, & Interpretation
- Demand supply gap analysis
- Identification of key issues

**Final CSP**
- Sectorial strategies & recommendations for identified issue
- Action plan: Short, medium and long term
- Approval of CSP

Endorsement by City Sanitation Task Force (CSTF)

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Importance of stakeholders participation

(1) Provides shared responsibility;

2) Brings behavior change if community is involved;

3) Creates ownership and sense of responsibility for the strategy and its joint undertaking;

4) Result in a realistic decision with a broad base of knowledge, understanding and commitment from the groups involved;

(5) Increase the effectiveness and efficiency of investments.

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Planning and Managing the Sanitation Sector: A Multi-Stakeholder Task
Training programme for CSP preparation process

HANDHOLDING PROCESS: Each stage is after 2-3 months

1. CSP Sensitization Workshop
   - CSTF formation
   - Status Report preparation

2. CSP Preparation Training – Part 1
   - Demand
   - Supply gap analysis
   - Key issues
   - Prioritization

3. CSP Preparation Training – Part 2
   - Review of key issues
   - Sectorial strategies
   - Action plan

4. CSP Preparation Training – Part 3

5. CSP review workshop

Initiating CSP → Preparation of Status Report → Draft CSP → Final CSP

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First step: Issues to goals

Suggestions

<table>
<thead>
<tr>
<th>ISSUE</th>
<th>GOAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prevalence of open defecation in certain low income pockets</td>
<td>Provide adequate sanitation facilities in slum settlement</td>
</tr>
<tr>
<td>Regulation and oversight of onsite sanitation and septage management is inadequate</td>
<td>Implement a septage management priority project with clear roles and responsibilities</td>
</tr>
<tr>
<td>Littering and waste dumping in open drains/spaces &amp; roads</td>
<td>Make open drains/spaces &amp; roads litter-free</td>
</tr>
</tbody>
</table>
2\textsuperscript{nd} Step: Identify specific actions for each goal

Goal: To make XXXX city open defecation free and beyond ODF ++

1. Detailed survey of existing facilities and identify open defecation areas
2. Repair and upgradation of existing public/community toilets
3. Construction of new public and community toilets in Open Defecation areas
4. Support private households (without toilet facilities) for construction of household toilet facilities through subsidies, grant etc.
5. Develop system for sustainable management of public toilet facilities
6. Septage Management including treatment, safe disposal and reuse
7. Stakeholder Endorsement

Categories actions into: Technical, financial, local administration, capacity development, IEC, legal provisions

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3rd Step: Detail out the actions

Divide large tasks into smaller and more manageable tasks to clarify the steps that need to be undertaken

Example 1:
Action: Repair and upgradation of existing public/community toilets
1. Preparation of estimates
2. Tendering
3. Award of contract

Example 2:
Action: Door to door collection system to be implemented
1. Assessment of current system and requirements of no./type of vehicles
2. Preparation of estimates, identification of funding source
3. Tendering
4. Procurement
5. Deployment of vehicles for door to door collection
City Sanitation Plan – Steps required for Intervention

Enabling Environment

- Governance & institutional strengthening
- Capacity Enhancement
- Finance
- Technology
- Inclusiveness

Steps

CSP scopes areas of intervention

0. Baseline Information
1. Feasibility Study
2. Project Plan Report (Draft)
3. Concessioning / Funding
4. Executive Planning / DPR
5. Tender
6. Construction (Supervision)
7. Monitoring & Documentation
8. 

Source: CSE-GIZ: Introducing city sanitation plan: Practitioner’s manual
Possible criteria to develop a priority list of actions

The CSP recommendations, as they are variable in size, impact and urgency, need to be carried out in a phased manner to match the funding and manpower available with the city administration.

Phasing of projects not only ensures that the needs of citizens are met in a logical order but it also increases the chances of implementation since the capacities of the ULB are not over strained.
Activities can be phased to the following:

**Government partners**
- Meeting demand for facility expansion
- Sustainability of the facilities & services
- Monitoring of socio-economic, health and environmental benefits

**Implementing partners**
- Implementing infrastructure projects:
  - Storm water drains,
  - sewerage,
  - treatment facilities
- Evaluating impacts & outcomes

**Community**
- Septage management
- Toilet construction
- Hygiene education
- Improving functional efficiency of existing infrastructure & services
- Establishing monitoring system
- Baseline data collection

Capacity building and training as continuous activity
Training programme for CSP preparation process

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CSP as a living document

- CSP is geared for a period of 30 years with constant updation at regular intervals
- Rapid urbanization in India and rapid growth of cities
- Further development of technologies and materials used for urban infrastructures
- CSP has to be constantly coordinated with urban development in other sectors (population growth, economic development, changes in industries and businesses, changes in behaviour and consumption)
What does CSP achieve?

- Robust baseline information database
- Understanding of existing system
- Technological options – combined / integrated approach
- Improved understanding of the Institutional set up
- Financial sustainability
- Awareness generation
- Citizens participation
- Customised solutions
CSE Handholding Process: Action plan

• Each states have put up a help desk with at least 1 coordinating nodal officer.

• CSE will appoint a Senior Manager to support the field operation/coordination.

• Every training will be attended by 2 city people nominated by state agency. Consultants and select trainers can also attend for future roll out of CSP plans in respective states.

• Consistency in participants in all three trainings is mandatory.

• There will be national and international exposure visits planned for participants showcasing best management practices and ToT of regional and state laboratories on septage/faecal sludge management.
Handholding Process

Formal communication:
- Circulars from State Department before and after each training

Knowledge products:
- Templates
- Manuals
- Background information

Personal/informal interaction:
- Help Desk at state level
- Visits to cities
- What's app group

Additional Awareness Raising/Capacity Development
- Workshop for Elected representatives
- Training of technical support staff